



Instrument Repairs and Service : Appeared 8 December, 2007

Below are three current service and repair reports provided by our authorised service agents in the UK. Our thanks go to Peter Armitage, Alan Ellis and Paul Miller for their cooperation and their kind permission for allowing us to bring this information to all our members/owners. Please print out article for your future reference.

Ken

Peter Armitage

The list below highlights the technical services that Peter offers to customers for all Wersi instruments.

Technical Support For OAS instruments

Peter covers the entire range of OAS instruments for servicing, repairs and all upgrades and will offer telephone and e.mail assistance where possible.

Support For Older Wersi Instruments

He is still able to offer a repair service for most of the older instrument ranges, although admits that some can be tricky owing to the lack of availability of some boards and parts.

Home Repairs And Upgrades

Peter still travels the length and breadth of this country and abroad carrying out repairs and upgrades.

All enquiries to – Wersi.uk.service@blueyonder.co.uk

Mobile 07901 966060

Home 01422 359603

Alan Ellis - Harmony Music

The list below highlights the technical services that Alan offers to customers for the OAS system of Wersi instruments.

Technical Support For OAS Instruments

Support and problem solving is available by e.mail or telephone. e.mail is preferred if possible as staff at the shop are busy during open hours and e.mail enquiries can be dealt with after hours and are replied to as soon as possible.

In House Repairs And Upgrades

If you can arrange transport, it is possible by prior arrangement to take your OAS instrument to the shop for repair or upgrading. Instruments would need to be left at the shop for a minimum of three days to ensure enough time to rectify any problems. If parts were required from Wersi Germany obviously this would take longer.

Home Repairs and Upgrades

An engineer from Alan's team is available to carry out repairs and upgrades for OAS instruments at customer's homes after warranties have expired throughout most of England.

All enquiries to – sales@harmony-music.co.uk

Telephone: 01205 355366

Paul Miller

The list below highlights the technical services that Paul offers to customers for all Wersi instruments.

Technical Support For OAS instruments

Paul has recently joined forces with Wersi UK (Harmony Music) and can offer full telephone and E.mail service with a 24 hour call back service for OAS instruments.

Support For Older Wersi Instruments

His telephone and E.mail support service also applies to all the analogue, DX and CD series, most of the expanders, and also the Pegasus and Performer series.

Home Repairs And Upgrades

Paul does not provide a home repair service at this time.

All enquiries to – paulmilleruk@tesco.net

Telephone: 01942 813625